



## COMPLETE GLOBAL COVERAGE

- OEM Service
- Technical Support
- Process Optimization
- Validation Assistance
- Maintenance Inspection Contracts
- Complete Process and Equipment Training

# Technical Su

## Your OEM's productivity optimization

### What is Fitzpatrick TSG?

Fitzpatrick Technical Support Group is a separate operational unit within The Fitzpatrick Company that focuses on equipment start-up and after-market support. Our capabilities include technical assistance support, optimization of Fitzpatrick process equipment, validation assistance support, operational and maintenance training.

### How is Fitzpatrick TSG Different?

The group is comprised of highly trained professionals who have an extensive background in process technology. They possess an in-depth understanding of Fitzpatrick's process equipment, engineering, maintenance requirements and performance capabilities. Offering you this broad spectrum of expertise from a single source will result in tremendous cost savings for your company.

### Our process is running fine. Why do I need Fitzpatrick TSG?

While your process may appear to be operating correctly, it may not be operating at peak efficiency. Fitzpatrick TSG personnel will assist you by increasing machine capabilities, improving process efficiencies, and providing training for your operations and maintenance groups. In many cases, we have been successful in increasing system capacities 25% to



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100%! By working with your maintenance group, we can teach them how to minimize costly, unplanned downtime and improve your company's overall efficiency.

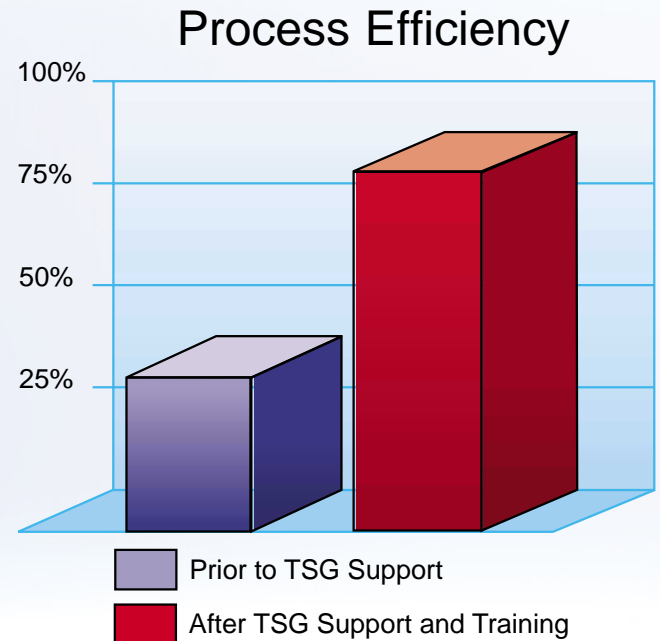
The Fitzpatrick TSG Group can also provide complete training of operating personnel including classroom and on-site training at your facility. At the conclusion of these training sessions, certificates can be provided which will satisfy your in-house requirements as well as certain ISO requirements. In many cases, benefits to your company can be realized almost immediately.

# ppport Group

## and validation assistance service.

### Can Fitzpatrick TSG provide training to various operational units within our organization?

Definitely! By acting as an extension of your organization, Fitzpatrick TSG has the capability of presenting expert maintenance and operational training to virtually any employee / functional group on any Fitzpatrick process system. Since we are experts in the area of applying, operating and maintaining the equipment we manufacture, why not let us provide your company with its greatest potential to succeed.



### Can Fitzpatrick TSG help us validate our new or existing Fitzpatrick process equipment?

Yes! Fitzpatrick TSG can assist your internal or contract group with expert technical support to substantially reduce the time and cost associated with validation of our equipment. This support can be as involved as providing a complete validation assistance package, or simply providing documentation of older equipment and performing actual on-site assistance.

We are very familiar with all facets of installation qualifications, operating qualifications, and product qualifications. We believe that we can ultimately save your organization a great deal of time and cost since we are the OEM.



# The Fitzpatrick Company TSG Supports All the Following Equipment and Associated Processes

- **FitzMill® Comminutor**
- **FitzSieve® Cone Mill**
- **Chilsonator® Roll Compaction Systems**
- **GuiloRiver® / Triver Pre-Break Equipment**
- **GuiloCutter® Rubber Bale Pre-Break Equipment**
- **FitzAire® Fluid Bed Dryers**
- **Special Fitzpatrick Process Equipment**



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